



**The Seaworthy  
Yacht Stewardess  
Training Course  
Full Curriculum**

*the*  
**Seaworthy  
Stew**

## **INTRODUCTION TO THE COURSE**

- \*Stewardess Hierarchy
  - What makes a good stewardess
  - Responsibilities of a yacht stew
  - Salary Enhancements for interior roles
- \*Housekeeping Glossary
- \*Service Glossary
- \*Yachting Terminology

## **HOUSEKEEPING**

- \*The Housekeeping Role + Tips
  - Video Module
  - The role of the housekeeper
  - Guest arrival to the yacht
- \*Standard Operating Procedures
  - Housekeeping Shift Manual
  - Guest Turn Up and Turn Down Guide
  - Guest Cabin Detailing Guide
- \*Bed Making
  - Video Module
- \*Guest Luggage: Packing and Unpacking manual
- \*Wardrobe Management
  - Men's Wardrobe
  - Women's Wardrobe
- \*Maintenance Of A Yacht
  - Weekly flush through procedure
  - Daily, Weekly, Monthly Duties and Tasks
- \*Stowing For Sea
  - Stowing Guide
- \*Pre-charter
  - Checklist to ensure nothing is missed (Very useful for solo stews)

## **CLEANING**

- \*BONUS Masterclass: Chief Stewardess Cleaning Essentials
  - Video Module
- \*Cleaning Products
  - Video Module
  - Cleaning Products Guide
- \*Cleaning Caddies
  - What should be in a cleaning caddie
  - Extras to add when detailing
- \*Vacuum/Hoover Guide
  - Using a vacuum properly
  - Parts you need to know and use
  - Detailing a vacuum
- \*Protection Care Of Luxury Materials
  - Guide
- \*Langfords Guide: Polishing and cleaning silverware

## **LAUNDRY**

- \*Standard Operating Procedures
  - Guest and crew laundry
  - Laundry Care Guide
  - Stain Treatment Guide
- \*Ironing
  - Video Modules
  - Ironing Reference and Temperature Guide

## **SERVICE**

- Service Video Training
  - Roles during service
  - Mise-en-place
  - Sequence Of Service
  - Service Styles
  - Service Cheat sheet
- \*BONUS Pre-Meal Checklist
- \*Cutlery/Silverware
  - Cheat sheet

## **TABLE SETTING**

- \*Gallery of Table Settings Onboard
- \*Napkin Folding Guide
- \*Table Setting Guide and Cheat Sheet
- \*Identifying Glassware
- \*Decor Schedule Template

## **FOOD & BEVERAGE**

- \*Barista Coffee Training
  - Video Module
  - Barista Coffee Guide
- \*Tea Guide
- \*Learning about Wine and Wine Service
  - Video Module
- \*Wine Glossary
- \*Cocktails
  - Cocktail Book (Welcome drinks, cocktails, and garnishes)
- Bar Set-Ups
  - Bar Checklist
- Specialty Events
  - Beach BBQ Checklist

## FLOWER CARE

\*Flowers and Plant Care onboard

\*Flower Order Template and Provisioning Library

**BONUS:** Provisioning template: Adaptable to Food, Beverage, Toiletries, Products, Laundry, and Stationery

**BONUS:** Worldwide Database Of Yacht Crew Agencies



[www.theseaworthystew.com](http://www.theseaworthystew.com)